



**Press Release**  
July 2011

In June, TFL Italy finished the ISO audit for its site in Montebello, where the TFL Academy is located, and received the certification of ISO 9001:2008.

TFL Italy – site of Montebello – responsibilities are the world-wide education centre, the TFL Academy, regional sales centre for North Italy as well as R&D Finishing. In this respect it is of high importance to guarantee the high customer satisfaction.

These ISO certifications demonstrate TFL's commitment to customer satisfaction and the delivery of excellence in all areas of operations, worldwide.

This achievement is the result of the entire organization working together in effectively developing and maintaining its Quality Management System.

### **TFL's world-wide Quality Management**

The goal of TFL is to provide their customers with high quality services and products. In order to ensure this goal, TFL's policy has been to establish a Quality Management System according to ISO 9001 in all major TFL Group Companies.

The following TFL companies have received the ISO Quality Management 9001 certificate:

- TFL Argentina
- TFL Brazil
- TFL China
- TFL France
- TFL India
- TFL Italy

Meeting the ever growing customer demand for the highest level of quality is vital to the future success of companies in any kind of business. TFL has demonstrated its commitment to quality and continuous improvement of its management system by successfully achieving registration in all its production plants world-wide.