



TFL Brazil receives ISO 9001 and ISO 14001 re-certification

In April, TFL do Brasil Indústria Química Ltda., located in São Leopoldo, RS, successfully went through the re-certification process for ISO 9001:2008 and ISO 14001:2004.

The audit, over 4 days, was performed by BSI Management Systems certification body, and had as main objective to reassess the conformity of the quality and environmental management system.

The system is a management tool that keeps TFL Brazil focused on its main targets: customer satisfaction and environmental commitment, and to achieve them, the company follows the policy described below:

- Provide excellent products and services to the leather industry through research and development, seeking to exceed the expectations of our customers.
- Introduce continuous improvements in products and processes targeting their quality; reductions in environmental impact; pollution prevention; and interact with the community and the shareholders in order to give satisfaction;
- Meet the legal requirements of the company, according to ISO 9001 and ISO 14001 standards.

TFL's worldwide Quality Management

The goal of TFL is to provide their customers with high quality services and products. In order to ensure this goal, TFL's policy has been to establish a Quality Management System according to ISO 9001 in all major TFL Group Companies.

The following TFL companies have a valid Quality Management System based on the ISO 9001 standard:

- TFL Argentina
- TFL Brazil
- TFL China
- TFL France
- TFL India
- TFL Italy

These ISO certifications demonstrate TFL's commitment to customer satisfaction and the delivery of excellence in all areas of operations, worldwide.

This achievement is the result of the entire organization working together in effectively developing and maintaining its Quality Management System.

Meeting the ever growing customer demand for the highest level of quality is vital to the future success of companies in any kind of business. TFL has demonstrated its commitment to quality and continuous improvement of its management system by successfully achieving registration in all its production plants worldwide.